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## News Release

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### **Paul Davis Restoration office receives prestigious GEM Award at national convention**

Jacksonville, FL – July 13, 2011 - Marguerite and Mike Mumford, [Paul Davis Restoration of North Florida](#) office owners, along with their staff recently received the Paul Davis Restoration GEM Award for superior work along with altruism and compassion shown in the north Florida and north central Florida franchise office territory. This year, during the Paul Davis Restoration annual convention which was held in Palm Beach, Fla., the local office received the honor with more than 400 of their peers in attendance at the annual corporate awards banquet.

The GEM Award is not necessarily presented each year, however it is only presented to a Paul Davis office owner who exhibits exemplary achievements and heads up a team of professionals who participate in ongoing service performed in the community. The award is voted on by Paul Davis Restoration corporate leaders and franchise owners for exceptional customer service and demonstrating care about those who live in the communities served.

“The award brings value to all of us and sets an outstanding example to those in the Paul Davis Restoration network and to those who live and work in the territory. The honor also helps to improve our brand in the marketplace through good work and true leadership,” said Marguerite Mumford. The Mumfords opened their business in Jacksonville in 1995, and purchased an existing office in Gainesville, Fla. in April 2010.

The office team was also honored for being instrumental in starting what is now known as the Paul Davis “Restoring America” program. In 2000, the Mumfords, their staff and volunteers restored the home of a 76 year old man who did not have the financial resources to make vital repairs to his home and was not physically able to do them himself. In addition to new paint and carpet, the home had safety problems that were fixed during the community service event.

Based on the success of the project, Restoring America is now a year-round initiative with office owners, staff and volunteers who donate their time and skills to help recipients in need.

Since the office first opened, Marguerite and Mike Mumford, and their staff plus local subcontractors and vendors have volunteered to help those in need. They have donated time, labor and materials through a multitude of community service projects and giving back to the community. In 2010, the office along with hundreds of volunteers completed a variety of community service projects for a diverse group of individuals.

For example, on Dec. 9, 2010, the HVAC system fell through the floor of Linda Tucker’s home in Jacksonville. As a result of the damage, Tucker was left without heat. During this time, the local office was contacted by Allstate Insurance about helping the homeowner.

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Office associate Kindra George and project manager Bobby Lienau, determined the cause of the damage to be rotten flooring. George, Lienau and a sub contractor, responded immediately and finished the HVAC and flooring project in one day. The project was completed at no charge as part of the company's annual Restoring America program.

Additionally, during the Christmas holidays, the office donated 250 cleaned stuffed animals to Community Connections in Jacksonville and area homeless families. The toys were cleaned at the company's contents facility with the Esporta Wash System and were delivered to the shelter.

The office also supported a regional fundraiser to help St. Gerard Campus in St. Augustine and unwed teen mothers. They helped to bring the theater production of "Miracle in Rwanda" to one of Jacksonville's most prestigious theaters. The event featured sponsorships and tickets for the performance and raised money to provide scholarships for ten St. Gerard students.

In April, Marguerite and Mike's office contributed to the JAX 50 Spring Duel Challenge to help bring some of the world's best swimmers to Jacksonville. The event provided swimming lessons for hundreds of underprivileged children.

"We are honored to have Marguerite, Mike and their team accept the award with support from the Paul Davis network. The office has inspired us all and we appreciate their unwavering work on behalf of those in need. We applaud and recognize their many kind attributes and humanitarianism," said Scott Bailey, who presented the award and who serves as president of Paul Davis Restoration's Sales and Marketing Committee. He is also a franchise owner in Charlotte, NC.

Marguerite and Mike Mumford formally opened their office in 1995. The franchise serves customers in Duval, Clay, Baker and Nassau counties and has expanded to serve customers in Alachua, Bradford, Dixie, Gilchrist, Lafayette, Levy and Union counties. In April, Paul Davis opened its Gainesville office at 3499 NW 97th Blvd, Ste. #10. The company maintains its headquarters at 5795 Mining Terrace in Jacksonville.

The Mumfords and their staff of technicians have received certification from the Institute of Inspection, Cleaning and Restoration Certification (IICRC) and Applied Structural Drying (ASD) in water, fire, and smoke damage restoration. For more information, contact Paul Davis Restoration at 904.739.6047. Visit the website at [www.pdrnorthflorida.com](http://www.pdrnorthflorida.com).

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Paul Davis Restoration, Inc. is a leading provider of [fire, water and mold damage restoration](#) and reconstruction services for residential and commercial properties. Founded in 1966, Paul Davis Restoration has restoration, remodeling and emergency services franchise office locations throughout the US. Visit the website at [www.pdrestoration.com](http://www.pdrestoration.com).