



We Transform Livessm

News Release

Contact:

Peter Hoiriis

Ellen Busch

603.622.9800

phoiriis@pdr-usa.net

ebusch@pdr-usa.net

Paul Davis office owners serving New Hampshire offer tips for working with restoration contractors

Manchester, NH – October 15, 2010 – Peter Hoiriis, owner of [Paul Davis Restoration of Central New Hampshire](#), along with Mike Hoiriis and Richard Smith, owners of local Paul Davis Emergency Services in Monadnock, New Hampshire and Methuen, Massachusetts respectively, offer consumers with the following tips for working with restoration contractors. Paul Davis is a leading provider of [fire, water and mold damage restoration](#), and reconstruction services for residential and commercial properties.

According to Peter Hoiriis, Paul Davis owners and technicians are certified from the Institute of Inspection, Cleaning and Restoration Certification (IICRC) and follow guidelines for restoration, repairs, reconstruction and emergency services. The company also practices United States Environmental Protection Agency (EPA) guidelines for water and mold remediation.

“As a public service for those who are about to work with a restoration contractor, we are asking the public to research the many variables involved in deciding about appropriate restoration steps,” said Hoiriis. “Lately, we’ve recognized that local restoration jobs are not being completed according to IICRC guidelines. Consumers need to be aware that improper methods for emergency mitigation services, restoration and general contracting work may cause frustration on the part of the property owner, and could also cause serious illnesses if incorrect methods are implemented,” he said.

Hoiriis and the Paul Davis team in New Hampshire recently helped a local family correct the work performed by another construction team. The homeowners had to file complaints against the unscrupulous construction company with the New Hampshire Attorney General's Consumer Protection office and Antitrust Bureau along with the Federal Trade Commission. They gave the non-performing contractor \$34,000 for work that is still not finished. And, the work that was completed had failed to meet town building codes. “The home was basically torn apart and was considered to be a hazardous living space,” said Hoiriis.

Finally, the Paul Davis company was contacted by the homeowner's insurance policy carrier about the water damage among other issues. Crews properly covered the roof to stop the leaks and installed industrial-sized dehumidifiers to dry out the home along with performing other services.

“Incorrect procedures by some restoration companies are rampant in the area and property owners need to be aware and know what to watch for along with the right questions to ask,” said Hoiriis. “Restoration tradesmen who provide professional services should be certified and trained by authorities and experts in the profession,” he said. “The public can be assured to receive the latest and most proven emergency mitigation services, drying and clean up methods from companies with technicians who are certified by the IICRC.”

According to Hoiriis, whether insured or not, it is important for property owners to document damage with photographs or video, and immediately, to begin loss mitigation procedures themselves; or hire a qualified contractor to do this on their behalf. “For example, with water and fire damage and other structural emergencies, it is totally inappropriate to put off emergency mitigation while waiting for an insurance claims representative to arrive on the scene to evaluate the loss. By that time, in all probability sufficient time will have passed to grow and amplify problems which may not be covered by insurance,” he said.

Hoiriis added that loss mitigation is defined by insurance policies as “reasonable and prudent measures designed to preserve, protect and secure property from further damage.”

“We all know the economy has affected the insurance industry. Policy holders are shopping around for insurance carriers and property losses are down. A certified restoration professional can be a property owner’s good partner to get us all through these challenging times,” said Hoiriis. “Many so-called restoration companies are saturating the area from surrounding cities. This is due to the construction industry slow down,” he said. “It’s been our experience that some of these companies don’t appear to be operating in everyone’s best interest. We’re hearing about the horror stories and then go to fix these jobs which have suffered from bad work.”

“We hope that local consumers can learn to identify ‘gypsy contractors’ and if there is any work in question to please contact us,” he said. Paul Davis specializes in emergency services including water clean-up, cleaning, pack-outs, and fire and wind damage for large or small losses. For more information about Paul Davis Restoration, call Peter Hoiriis at 603.622.9800 or email phoiriis@pdr-usa.net.

###

Paul Davis Restoration, Inc. is a leading provider of [fire, water and mold damage restoration](#), and reconstruction services for residential and commercial properties. Founded in 1966, Paul Davis Restoration has franchise office locations throughout the US. Visit the website at www.pdrestoration.com.